

Connecting Your Controller Hub

Once you have successfully downloaded the app to your smartphone or smart device, launch the app and you will see the Connected Annapolis login page.

1. Make sure your controller hub is plugged in.
2. You will see solid green lights appear on the controller hub to show that it is working.
3. Click on the “New to Connected Annapolis” button and you will be asked to select what kind of controller hub you own.
 - Reminder, if you are on Journeys 1 and 2, your controller hub is called Connected Annapolis G550.
 - If you are on Journeys 3 and 4, your controller hub is called Connected Annapolis G150.
4. Select your controller hub. It may take a few seconds for the app to recognize the controller hub.
 - If you are successful, you will see a “Congratulations” page.
 - If you are not successful, you will see a message that says: “Could not find any controllers.”
5. If you have a problem connecting, double check that your controller hub is plugged in and that there are solid green lights.
 - If the lights are blinking, you can wait a few minutes to see if they become solid.
 - If not, try unplugging and plugging back in to reset the device.

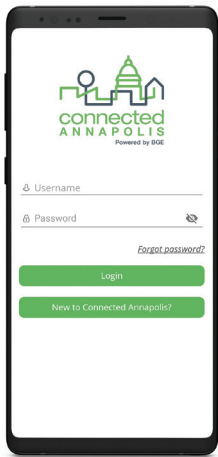
Need Assistance?

Technical support is available daily from 6 a.m. - 10 p.m. ET

Tel: 1-855-81-CONNECT (1-855-812-6663) • **Email:** info@connectedannapolis.com • **connectedannapolis.com**

6. If you are still having difficulty after following these steps, call the tech support number for help. That number is **1-855-81-CONNECT**. You can also find this number on the “Contact Us” button on the home screen for connectedannapolis.com or in your welcome kit.

Technology Needed:



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